EXECUTION AS A SERVICE

Kenya had the infrastructure. We built the intelligence.

We get things done in Kenya, and verify things in Kenya before you pay or arrive, for individuals, businesses, NGOs and organisations outside Kenya. You approve. We execute or verify. You receive the evidence.

Getting something done in Kenya from abroad has always meant one thing: send the money, and hope it does what you sent it to do.

No proof it was used for what you asked. No evidence of what it accomplished. Just hope, and a long wait.

We lived that too. So we built something for ourselves, and ran our own requests through it. It worked. We loved it.

Now we bring it to you.

You send money.
It does what it was supposed to do.
You sleep.

Mkono Global gets anything done in Kenya for individuals, businesses, NGOs and organisations outside Kenya. Visiting Kenya and would rather we handle it? We do that too. And before you pay for something in Kenya, or arrive at a place you booked, we verify it on the ground first.

Tell us what you need, in your own language, and we reply in it. You approve. We execute. You receive the evidence. **No chasing. No wondering. Certainty.**

Requests come to us from all over the world, for anything:

> A family in Toronto who needs a mother's monthly prescription in Nairobi bought exactly as the doctor wrote it.
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> A parent in Texas who needs school fees paid into the school's own account before term starts.
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> A first-time visitor from the United States who booked a stay in Nairobi and needs to know the street around it: is it safe, is it quiet, and can a ride reach the gate?

> A homeowner in London who needs to know the house in Kisumu is built to the stage the contractor has been paid for.
>
> A company in Germany that needs a supplier in Nairobi's Industrial Area visited before signing: does the business exist, and does it hold the stock?
>
> An NGO in Geneva that needs to confirm what its programme paid for in Turkana is actually there.

Execution as a Service

Mkono Global created Execution as a Service.

You tell us what needs to happen in Kenya. We work out exactly what it takes. You approve the plan and your investment amount before anything starts. We execute on the ground. You receive the evidence.

Not a report that it was done. Proof that it was done: receipts, photographs, documents and confirmations, matched to what you approved.

Some clients come ready to invest. Others want to know first: is it a good idea, what will it take, should they start small? We serve both. For those who want to know first, we research, verify and recommend, and the decision stays theirs.

Verify things in Kenya before you pay from abroad

Our second offer is verification and validation. Before you pay, or before you arrive, we go to the ground and confirm that what was promised is real.

Booked a stay? Booking apps show you the room. We never enter it. We check what they cannot show: how safe the street is by day and by night, the noise, any clubs or construction nearby, the cleanliness, and how easy it is to get a ride to the gate. Photos can be edited, or made by AI. We go and see.

Paying a builder, a supplier or a contractor? Before your money moves, we verify and validate on the ground that the building stage is complete, the work is done and the goods are real and counted. You receive photos, video and documents, with a plain finding: met, or not yet met.

When we verify, your money stays with you. We are not a bank, an escrow company or a money transfer company, and your money never passes through us. With your permission, we send the same evidence to your lawyer, your bank or anyone you name.

We verify. You decide.

On the ground since 2020

It began in March 2020 with one prescription. A client abroad needed medication for his mother in Kenya. We found the pharmacy, checked every medication against the doctor's prescription, confirmed she had it, and sent him the receipt and photographs. We have done it every month since. More than 80 months. Never missed.

In 2023 we began executing at scale: our own requests first, then our friends', then anyone who needed something done in Kenya. More than 500 executions of every kind, in Nairobi, Kisumu, Naivasha, Nyeri, Bondo and beyond. Every one ended in evidence.

We ran it by hand for years before we wrote a line of software. Those years taught us the truth about this work.

The hard part was never the doing

Kenya already has everything it takes to get things done: pharmacies, schools, hospitals, suppliers, government offices, mobile payments and transport. The infrastructure was never the problem.

The problem was the thinking.

Requests come from people all over the world, and every one arrives differently: a voice note, a photo of a handwritten list, a screenshot, a long WhatsApp thread, an email with attachments. Almost none arrives complete. Every one has to be understood, completed, verified and proven before anyone can honestly say it was done.

When we mapped the work, we found **847,390 possible types of request** for work in Kenya. Each one is unique.

No human team can hold that. Not at speed, not at scale, and not without missing something.

So we built the intelligence layer

It took us three years to build everything we have. Everything our years on the ground taught us went into it, until it could handle any request, from anyone anywhere in the world, for anything that needs to be done in Kenya.

The result is three proprietary intelligence engines. Each one has a single job.

CONVERSATIONAL INTELLIGENCE ENGINE

It understands you.

Send a word, a voice note, a photo of a handwritten list, on WhatsApp or by email, in any language: English, Swahili, German, Polish, Kinyarwanda, Luganda or whichever you speak. However you say it, and however little you say, it understands exactly what you need, and we answer you in the language you wrote in. It closes every gap the first time, so we never come back to ask you what we should already know.

MARKET INTELLIGENCE ENGINE

It checks everything.

Before a single shilling moves, it makes sure everyone you are dealing with is real, registered, credible and where they say they are, and that what you need is actually there, at the right price. It speaks directly with suppliers, schools, hospitals and offices. And if you want to know before you invest, it tells you honestly whether it is a good idea, and how to start.

DOCUMENT INTELLIGENCE ENGINE

It proves it.

It produces every document your request needs, branded and ready in minutes, and nothing you don’t need. It remembers exactly what you asked for and checks every piece of evidence against it. Nothing reaches you until it matches.

Understand. Check. Prove. That is the intelligence behind every request.

Connected by design

The engines do not work in sequence. They work together.

They talk to one another on their own and work on the same request together. Nobody has to be there for them to do it.

A client in Atlanta sends a photo of a handwritten list. The engines read every line, ask about what is unclear, and verify the supplier and every item. Within minutes the client sees the scope, the investment amount and the evidence they will receive. The execution follows our three-day standard.

The engines do 99%. Our product is the 1%.

The engines carry the thinking behind every request and close every gap the first time, so requests close quickly and completely. That gives one person at the desk the capacity to handle up to 100 requests a day.

The engines do the heavy lifting, and they protect everyone in the line: the client, the person receiving, the place where the work happens, the Task Executors and Mkono Global.

The remaining 1% is what we sell: judgment, approval and proof. A member of our team approves every commitment. Nothing starts until the client approves and the investment amount is received. Nothing is called done until the evidence is in the client's hands.

That 1% is execution and proof, and it comes with a guaranteed outcome: the result, with evidence, or the execution and proof amount back for anything we cannot complete.

Quality at the edge

Every Task Executor at Mkono Global Operations knows exactly what to do. No execution closes without evidence collected on the ground.

When anything on the ground differs from the plan, an item unavailable or a better way to do it, the client is told, the client approves, and the evidence shows everything.

Every outcome ends in evidence

94%	4%	1–2%
Completed exactly as requested, with evidence	Completed with a substitution the client approved first, with evidence	An error on our side, corrected with the client's approval, with full evidence

Substitutions happen when an item is unavailable or there is a better way to do it in Kenya. In every case where the error was ours, the client was told, approved the correction, and still received full evidence.

We do not hide the 1 to 2%. We prove it.

We used it before we offered it

We built it for ourselves.

We sent our own requests through it. It caught what we would have missed. It closed every gap before anything started. And every time, the evidence came back.

We stopped wondering. We started sleeping.

We loved it.

Now it's yours.

How it works

1. **Define.** Tell us what you need, in any form, on WhatsApp or by email.
2. **Approve.** You see the plan, your investment amount and the evidence you will receive. Nothing starts without your approval.
3. **Execute or verify.** Mkono Global Operations, our execution arm in Kenya, executes or verifies on the ground.
4. **Evidence.** You receive proof you can check against exactly what you approved.

Real requests. Real evidence.

A few of the requests we have executed and verified on the ground:

- **University fees.** A student's fees had to clear before a Monday exam, and the client reached us on Friday morning. A bank agent could take three to four days, so we paid at the bank itself on Saturday morning, before the noon cutoff. By Monday the fees showed on his account. He sat the exam.
- **A place to stay.** A client visiting Kenya for the first time worried the listing photos might not be real. We booked the stay, then checked everything around it: secure and quiet, no construction, no nightclubs, no sewage, and no flooding where the ride meets the gate.
- **A school trip.** A parent abroad needed the payment for a Grade 8 educational trip to the coast to reach the school before the deadline. We paid by bank deposit, never through an agent. The student went on the trip.
- **Groceries and household.** Every item on a client's list bought, checked, photographed and brought to his family in Naivasha.
- **Internet at home.** We compared what the market in Kenya offers, advised the right 5G router and home plan for a student, set it up with the family, and left only when it worked.

What cannot be copied

Anyone can use the same mobile payments and the same stores. What they do not have took years to build:

- **Knowing which path ends in proof.** For any request, we know how to get it done and leave evidence.
- **A trusted ground network,** already in place and already tested.
- **A record.** More than 500 executions, each one ending in evidence.
- **Intelligence trained on a real operation.** The engines were built from what the manual years taught us, not the other way round.

The record

500+ Executions across Kenya	**80+** Consecutive months of one client's medication, never missed	**847,390** Possible request types mapped
100 Requests a day, the capacity of one desk	**3 days** Our standard, from the moment the investment amount arrives	**100%** Of executions end with evidence

How we are organized

Mkono Global works through its extended arm, Mkono Global Operations: our boots on the ground in Kenya, responsible for executing every request. At the desk, our team works with the engines. On the ground, Mkono Global Operations and its Task Executors execute and bring back the evidence. The intelligence, the standard and the evidence are the same for every request.

Kenya had the infrastructure. We built the intelligence that makes it accountable.

Where Execution as a Service goes next

Kenya is where we proved it. It will not be the last place we execute.

China is next.

Because what we do is execution, and our founders know China deeply. They spent years working with China in cross-border e-commerce, sourcing from retailers and manufacturers in China for buyers in Kenya. They know how things get done there, and who to trust.

Each new country gets its own registered Mkono Global Operations, our execution arm there, running on the same intelligence layer and held to the same standard: nothing starts without approval, and nothing is done without evidence.

Our clients already come from the United States and Canada, from Europe and from across Africa. As we add countries, the question we answer grows: not only “can you get this done in Kenya?” but “can you get this done where I cannot be?”

Wherever something needs to happen and the person asking cannot be there, Mkono Global executes it and proves it.

Safe by design

Payment instructions come only from Mkono Global’s official WhatsApp Business account. We never ask for bank or account details, usernames or passwords. There is no account to create. When we verify, your money never passes through us.

Who we are

Mkono Global LLC is a United States based company, registered in Delaware. It is the company every client deals with.

Mkono Global Operations is located and registered in Kenya. It is Mkono Global’s execution arm: the team that executes every request on the ground.

Individuals reach us on WhatsApp at **+1 878-217-7151**, or call us in the United States at **+1 484-985-0420** or **+1 707-234-8843**. Organisations write to **execute@mkonoglobal.com**.

Mkono Global.
Execution as a Service.

Get things done or verified in Kenya, from abroad.

Not a promise. Evidence.

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